

## **FOURTH RECALL OF DIETARY SUPPLEMENTS PRODUCED BY PAN PHARMACEUTICALS LIMITED, SINCE 1 MAY 2002**

The Minister for Food Safety, Annette King, has ordered a recall under section 40 of the Food Act 1981 of the products listed below in the recall notice.

Sellers/retailers, distributors, direct marketers and importers of any of the recalled products listed below are required to cease distribution, remove them from sale immediately and contain them.

This list is additional to the lists of products recalled on the 1<sup>st</sup> 2<sup>nd</sup> and 4<sup>th</sup> of May 2003. All four lists need to be reviewed by sellers/retailers, distributors and importers.

The recall of these products is being undertaken because of serious concerns about compliance breaches of products manufactured by Pan Pharmaceuticals since 1 May 2002.

The Australian authorities have suspended the manufacturing licence of Pan Pharmaceuticals Limited for a period of 6 months, with effect from 28 April 2003, due to serious quality and safety breaches in the manufacture of products by that company since that date.

If any further information becomes available or additional products are identified for recall, the NZFSA website will be updated. Newspaper publication of information about additional products to be recalled will occur as soon as possible. The NZFSA website, will also be updated.

The list is organised alphabetically by the product name and contains sponsor or supplier name, batch numbers<sup>#</sup> and AUST L or AUST R number. Where only some batches of products are affected, the relevant batch and expiry date details are specified.

Instructions for sellers/retailers, distributors, direct marketers and importers on how to comply with their obligations during a Minister directed recall can be found at the end of the recall notice. Further details can be found on [www.nzfsa.govt.nz](http://www.nzfsa.govt.nz). If you do not have internet access, please contact our freephone Helpline, 0800 693 721.

More information on this recall is available on the NZFSA website at [www.nzfsa.govt.nz](http://www.nzfsa.govt.nz) or from the freephone Helpline on 0800 693 721.

\* The AUST L or AUST R can be located on the front panel of the label, usually in a lower corner. It is a 5 digit number prefixed by the letters AUST R or AUST L. As many product names are similar, it is important that this number is checked.

<sup>#</sup> Batch and expiry details are often located on the back panel of the label on bottles or end flaps on boxes. These can be a combination of letters and/or numbers, but are prefixed with letters or a symbol which indicate that the number is the batch number (for example, 'Batch No.', 'B', 'Lot Number', 'Lot No.'). Expiry dates are the month and year after which the goods should not be used, and have a prefix which indicates that the following information is the expiry date (for example, 'Expiry', 'Expires', 'Exp. Date', 'Use before').

## **ADDITIONAL INFORMATION FOR CONSUMERS**

If you have any of the products that have been recalled here or in previous lists you should stop using them and safely dispose of any unused portions.

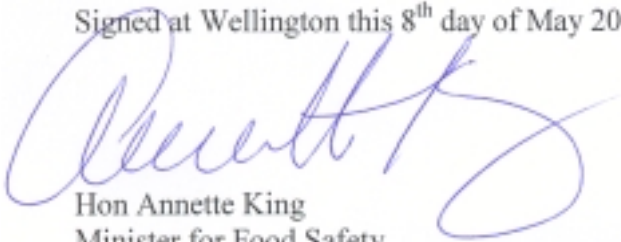
If you have purchased any dietary supplement products from Direct Marketers, please contact them directly for advice on the safety of the products, if they have not yet contacted you or have not initiated a voluntary and public recall. Direct Marketers are those who sell via mail order or through friends contacts etc

Anyone who is concerned in any way about the use of these dietary supplements or availability of alternative products should consult their healthcare professional.

To assist the NZFSA consumers are encouraged to notify the NZFSA of any outlet where these products are still being sold by phoning 0800 693 721.

The following is a copy of the recall notice.

Signed at Wellington this 8<sup>th</sup> day of May 2003

A handwritten signature in blue ink, appearing to read 'Annette King', is written over the typed name and title.

Hon Annette King  
Minister for Food Safety